



DEPARTMENT OF HEALTH AND HUMAN SERVICE

Public Health Service

CFN 1130053

HFI-35
M3682N
Food and Drug Administration
Baltimore District Office
Central Region
900 Madison Avenue
Baltimore, MD 21201-2199
Telephone: (410) 962-4052X134
FAX: (410) 962-2219

March 15, 2000

WARNING LETTER

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Dennis Hazell, Station Manager
American Airlines
Dulles International Airport
P.O. Box 17165
Washington, DC 20041

Dear Mr. Hazell:

On February 25, 2000, a Food and Drug Administration (FDA) inspection was conducted at American Airlines, Dulles International Airport, Washington, DC. At the conclusion of the inspection, Form FDA-483 (Inspectional Observations), listing two deficiencies, was issued to Dana G. Turner, Customer Service Manager, by Interstate Travel Program Specialist Bruce E. Kummer. A copy of the FDA-483 is enclosed.

The inspection revealed serious deficiencies from the Interstate Conveyance Sanitation regulations, Title 21, Code of Federal Regulations (21 CFR 1250). These deficiencies were listed on the FDA-483 as follows:

- (1) Lavatory service cart # 8633 was leaking sanitizer and/or sewage through its dump valve onto the ground.
- (2) A pool of sanitizer and/or sewage measuring approximately 3 feet in diameter was underneath the (lavatory service) cart.

As a result of these deficiencies, this facility has been classified as "Provisional." Another inspection will be conducted on or about March 27, 2000 to determine if these deficiencies have been adequately corrected. If acceptable corrections have been made, the facility will be returned to an "Approved" classification. If corrections are unacceptable, a "Not Approved" classification will be assigned. Airlines are prohibited from obtaining aircraft lavatory or watering services from companies that have been classified as "Not Approved" as per 21 CFR Section 1250.60, which states: "Land and air conveyances engaged in interstate traffic shall use only such servicing areas within the United States as have been approved by the Commissioner of Food and Drugs as being in compliance with the requirements prescribed in this subpart."

21 CFR 1250, Subpart D, provides for adequate drainage, watering equipment, employee conveniences, disposal of human wastes, and garbage disposal in servicing areas, so as to prevent the spread of communicable diseases.

21 CFR 1250.75(a), Disposal of Human Wastes, states: "At servicing areas and at stations where land and air conveyances are occupied by passengers, the operations shall be so conducted as to avoid contamination of such areas and stations by human wastes."

Mr. Dennis Hazell
Page 2
March 15, 2000

Please advise this office in writing, within 15 working days of receipt of this letter, of actions taken to correct the deficiencies and to assure that such violations will not recur.

Your response should be directed to Rosalie Bucey, Compliance Officer, Food and Drug Administration, 900 Madison Avenue, Baltimore, Maryland 21201. Ms. Bucey can be reached at 410-962-3591, Extension 143.

Sincerely yours,

A handwritten signature in black ink, appearing to be 'L. Bowers', written in a cursive style.

Lee Bowers
District Director

Enclosure